# Consumer Grievances and Allegations: An Analysis of Lunar Astro and Deepanshu Giri

**Legal Disclaimer:** This document is a compilation of publicly available consumer complaints, reviews, and forum discussions. The information presented reflects the subjective experiences and allegations made by individual consumers and does not constitute proven legal facts. As of early 2026, no publicly documented consumer court judgments or final legal rulings have been identified confirming liability or fraud against Deepanshu Giri or Lunar Astro. This report is intended strictly for educational and research purposes.

## 1. Introduction

As the digital astrology market expands, platforms like Lunar Astro, founded by Deepanshu Giri, have garnered significant attention. While the platform boasts a dedicated following and positive testimonials regarding its courses and remedies, a parallel narrative exists in the form of severe consumer grievances. This report categorizes and analyzes the specific complaints and allegations of fraud directed at Lunar Astro across various public forums.

## 2. Categorization of Complaints

### 2.1. Service Delivery and Technical Failures

A significant portion of complaints revolves around the failure to deliver paid educational content. Consumers who have enrolled in Lunar Astro's astrology courses report severe technical issues that prevent them from accessing the material they purchased.

> Source: ConsumerComplaints.in 【web-consumercomplaints-d84a41d5】
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> *"I have enrolled in one of the amazing astrology course of lunar astro... but now a days I am facing issues on lunar astro page which is not reloading... Sometimes I am enable to login into the course and sometimes their page is showing 404 error... I am afraid of this technical error and my course, for which I have paid. Though I have tried to call them but nobody respond to my call."*

### 2.2. Quality of Consultations and Pricing Discrepancies

Many users express dissatisfaction with the high cost of consultations (often cited around ₹7,000 to ₹8,000) compared to the quality of the service received. Complaints frequently mention that consultations are not conducted by Deepanshu Giri himself, but by anonymous, junior astrologers (identified by codes) who are perceived as inexperienced or unprepared.

> Source: Trustpilot 【web-trustpilot-6945d380】
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> *"I consulted Lunar Astro recently for a specific topic. They assigned me another code astrologer who basically came extremely unprepared. It doesn't look like Deepanshu ever looks into any chart, that's a complete lie! This astrologer was asking me how are my parents, am I married or divorced... some of the things that a v amateur astrologer can tell from my chart within 5 minutes... 25 minutes were spent in confirming the time & half of the things stated were purely wrong."*

### 2.3. Allegations of Unethical Business Practices

Beyond service quality, there are serious allegations regarding the ethical conduct of the platform's leadership and its associates. These include claims of intellectual property theft (stealing course material from other astrologers) and aggressive tactics against critics.

> Source: ConsumerComplaints.in 【web-consumercomplaints-4eef4058】

> *"Deepanshu giri is cheater | fake astrologer... You first did course on bcp, than used their platform to promote urself. Used their resources... You stole this bcp and created your own paribhraman paddhati... Fraud satvik saini who is student of deepanshu giri... secretly they have hidden plan for defaming other teachers and astrologer. When i tried to ask some basic questions about why they doing it, than this satvik saini thretened me."*

## 3. The Company's Response and Community Polarization

The response to these allegations is highly polarized. On platforms like Reddit, dedicated followers of Deepanshu Giri actively defend him, claiming that the negative reviews are part of a smear campaign orchestrated by jealous competitors who lack his astrological knowledge 【web-reddit-f96b0e9a】. They argue that Giri is a "peace-loving person" who chooses to focus on his work rather than filing defamation suits against his detractors.

Conversely, the company's official responses on review sites like Trustpilot often follow a standard template, requesting order IDs and questioning the "intention and genuine[ness]" of the review because the user posted publicly rather than raising a dispute internally 【web-trustpilot-6945d380】.

## 4. Conclusion

The public record regarding Lunar Astro and Deepanshu Giri presents a stark dichotomy. While the platform has successfully cultivated a loyal student base, it is simultaneously dogged by persistent allegations of poor service delivery, exorbitant pricing for amateur consultations, and aggressive, unethical business tactics. For researchers and consumers alike, these documented grievances serve as a critical counterweight to the platform's marketing, highlighting the urgent need for transparency and accountability in the digital astrology sector.